

Numbers to Know

EMERGENCY

Fire, Police, and Ambulance:
911

CRISIS SUPPORT

The Community-Led Crisis
Response Team (C.L.C.R.):
250-818-2454

Team includes both individuals with lived/living
experience, and mental health professionals.

C.L.C.R. hours:

Monday to Friday, 7:30 a.m. – 12:30 a.m.
Saturday and Sunday, 2 p.m. – 9 p.m.

Integrated Mobile Crisis
Response Team (IMCRT):
1-888-494-3888

Team includes mental health clinicians,
psychiatric nurses, child and youth counsellors
and plain clothed police officers

Non-Emergency – Victoria
Police Dispatch:
250-995-7654

City of Victoria Bylaw services:
250-361-0215

Online Crime Reporting:
Report a crime when you don't need
an officer to visit. More reporting
means a greater police presence
downtown. dvba.ca/ocr

GENERAL SUPPORT

Downtown Victoria Business
Association - Membership
Engagement:
250-940-2199

City of Victoria Business Hub:
250-361-0629

Vancouver Island Crisis Line
and Chat:
1-888-494-3888

GRAFFITI

Graffiti on public property:
City of Victoria: **250-361-0466**

Graffiti on private property:
DVBA Office: **250-386-2238**

*The DVBA Clean Team does their best to remove graffiti
tags. If a tag has been overlooked, please call the office.
Larger tags may require the business to purchase paint.*

DRUG PARAPHERNALIA

When found downtown:
DVBA Clean Team: **250-386-2238**

Hours of operation:

Weekdays from 8 a.m. – 4 p.m.
*When found outside of downtown, or during non-office
hours, carefully dispose of it in a sealable plastic bottle
in the garbage.*

STREETSCAPE

For issues such as: full garbage
receptacles on street, sidewalk
and street maintenance, and
burned-out streetlights, call the
City of Victoria Public Works
Department:
250-361-0400

PARKING

CITY OF VICTORIA
Parkade SafeWalk:
250-361-0400

Meter problems and
parking services:
250-361-0260

